



FOR IMMEDIATE RELEASE
May 15, 2007

Contact: Anne Hancock
615-254-0575

Two Capella Hospitals Receive National Commendations for Patient Satisfaction

Washington and Oklahoma facilities snag HealthStream Research awards

FRANKLIN, Tennessee – Two hospitals operated by Capella Healthcare Inc. have won national awards recognizing their excellence in patient satisfaction, officials announced today.

HealthStream Research has honored Capital Medical Center in Olympia, Wash., with one of its *Excellence Through Insight* awards for overall inpatient satisfaction. The group also has recognized Southwestern Medical Center in Lawton, Okla., with an *Excellence Through Insight* award for overall outpatient satisfaction. Both hospitals are in the medium-sized category, which groups facilities with 100 to 249 beds.

“We’re extremely proud to have two of our hospitals be part of such an exclusive group of high performers,” said Dan Slipkovich, Chief Executive Officer of Capella. “The nurses, staff and physicians at these facilities embody our commitment to quality in all that we do. We salute their continuous efforts to provide the best care possible to each patient they serve.”

The *Excellence Through Insight* awards are based on national databases built by The Jackson Organization and Data Management & Research, which represent more than 1,100 healthcare facilities. The awards honor facilities that excel in their ability to gain insight into their patients, employees, physicians and communities and to use that information to build excellence within their organizations.

The awards won by Capital and Southwestern reinforce the high satisfaction levels at all Capella hospitals, as revealed by 2006 surveys of patients, employees and physicians. Here are some of the highlights of those studies.

- **Patients:**
 - Asked to rate their inpatient experience at Capella hospitals, 96 percent of people surveyed were either satisfied or very satisfied.
 - Among those treated on an outpatient basis, that number was 99 percent.
 - For emergency department cases, it was 88 percent.

- **Employees:** Asked to rate their satisfaction with the Capella organization as a place to work, 81 percent of employees said they were either satisfied or very satisfied.
- **Physicians:** Asked to rate the Capella hospital where they practice, 81 percent of physicians said they were either satisfied or very satisfied.

About Capella

Capella Healthcare partners with communities to build strong local healthcare systems. Capella's leadership team has more than 200 years of combined experience and has overseen \$2.5 billion in hospital construction projects. With the financial backing of GTCR Golder Rauner, the company has access to significant resources for the expansion and improvement of its hospitals and the services they provide. Capella operates five hospitals across the nation. For more information, please visit www.capellahealth.com.

###